



2018 Successes | 2019 Action Plan



This HAS 2018 *Successes & 2019 Action Plan* summarizes major milestones you have helped us achieve and highlights the top goals we can reach this year with your continued support. In the pages that follow, you will see how the 2019 goals align with our overall Strategic Plan to enhance the quality and level of healthcare services for the next generation.

2018 SUCCESSES

STAFFING

Hired Silvia Ernst as HAS' Chief Operating Officer

Dr. Silvia, who served as Medical Director at HAS from 2010 to 2013, returned to Haiti in November to manage hospital operations including the medical division at the hospital, the ICS, and Human Resources. In 2019, she will mainly focus on internal re-organization in order to improve efficiency, efficacy, and ultimately quality of patient care.

Appointed Dr. Bien-Aimé as HAS' Medical Director

On September 1, Dr. Bien-Aimé became Medical Director of HAS. Before assuming the new role, he had been serving as HAS' Interim Medical Director for almost three months and as Chief of Surgery for six months, although his work history with HAS spans the past 25 years. Dr. Bien-Aimé's primary objective is working with the staff to ensure steady improvement in the quality of care.



INFRASTRUCTURE

Updated the hospital's lighting system to be more energy efficient

We replaced the existing hospital lighting with LED bulbs and new fixtures, reducing the power and fuel by half of the existing usage.

LED lamps also reduce maintenance costs, as they last about 50,000 hours (5.7 years) as opposed to fluorescent lamps' 22,000 hours (2.5 years).

Laid the groundwork for a complete overhaul of the hospital's water system

HAS' water system is over 60 years old and currently produces and treats approximately 52,000 gallons/day, supplying water to the hospital, campus buildings, staff housing, as well as the surrounding community. In 2018, we completed the planning phase, during which an engineer worked with our Physical Plant Director Jimmie Tinsley to provide a comprehensive assessment of existing HAS water infrastructure and a detailed project proposal for comprehensive rehabilitation of the water system.

Upgraded the power grid

In May, a generous donor provided funding for upgrades to our power grid, including replacing power lines, poles, and connectors, and enabling us to install new safety switches.

PROGRAMMING

Launched a comprehensive cervical cancer screening

Cervical cancer is the leading cause of cancer death among women in Haiti. In June, HAS launched a program that will screen more than 2,000 women per year for pre-cancers and treat them before they become malignant.

Brought state-of-the-art emergency medical training to HAS

HAS partnered with Florida-based Primary Care Haiti to deliver a one-week intensive emergency care training. Ten HAS clinicians (including nurses and physicians) participated in the training program focused on emergency triage and management including Advanced Cardiac Life Support (ACLS), Basic Life Support (BLS), and Pediatric Advanced Life Support (PALS). This education will ultimately impact the over 5,000 patients treated annually in the Observation and Emergency Ward, as well as the over 14,000 patients admitted each year.

Provided hemoglobin testing training at our four community health centers

All staff at each of our four health centers participated in a training session on the proper use of Hemmocue 301b testing machines as well as appropriate

techniques for collecting blood samples and reading the results. When implemented, this simple yet essential test is key in determining whether a woman is anemic. Having this test result will allow our staff to refer anemic women to the hospital and to make recommendations about whether these women should give birth in the hospital rather than their homes, as anemia puts them at a higher risk.



Hosted the Haitian national amputee soccer team

On Saturday December 8th, HAS hosted two amputee soccer teams from Club Zaryen on campus for a soccer match for the community. The event was held to mark the International Day of Persons with Disabilities. HAS' Prosthetics and Orthotics lab organized the event to reinforce the value that people with disabilities hold within the community.

2019 Action Plan

STAFFING

Strategic Goal: Increase capacity of HAS to provide timely, efficient, and quality care across the HAS network of care by making targeted investments in the HAS workforce, including recruitment of personnel in key departments, expansion of in-service training and continuing medical education options for all clinical staff.

Hire a Haiti Program Manager

This Haiti-based role will be responsible for the development, implementation and reporting on all HAS programs and initiatives – focused on ensuring all donor-funded programs are implemented in line with donor regulations and within budget confines. The Program Manager will also serve as a liaison between HAS staff based in the USA and Haiti.

Conduct internal reorganization

This year the goals for the clinical team revolve around working more efficiently. We are in the process of re-evaluating staffing to avoid overwork; revamping internal processes to reduce waste and losses; and increasing supervision of clinical work to improve quality of care.

INFRASTRUCTURE

Strategic Goal: Ensure continuous supply of potable water (52,000 gal/day) to the HAS campus and Deschapelles community by continuing maintenance practices and replacement/upgrade of water system components to build flexibility and reliability.

Rehabilitate water infrastructure at the hospital

To secure HAS' future water supply, we will dive into the implementation phases of the HAS Water System Renewal Project, first fortifying the water system supply by drilling or rehabilitating groundwater wells. We will also repair existing water system components including booster stations.



Strategic Goal: Ensure that all women in the HAS primary service area have access to essential, quality women's health services, including pre-natal screening, facility-based deliveries, and family planning programs with a particular emphasis on reaching the most remote communities.

Create a Women's Health & Resource Center

In response to the growing demand for facility-based deliveries, HAS is in the planning phase to establish a birthing center to provide holistic support of labor and delivery, including basic emergency obstetric and neonatal care with easy transfer for comprehensive emergency services at the main hospital when needed. The first phase of the project will include renovating and outfitting an existing structure, renovating and expanding an existing supply depot, and renovating existing staff housing for dormitories for health workers.

Strategic Goal: Embrace the use of information and communications technology (ICT) in virtually all areas of HAS operations to reduce cost and sustain and improve healthcare delivery.

Make targeted improvements in the medical commodity supply chain

We plan to implement a new, online stock management system to better track inventory, and improve accountability. We're also aiming to develop training curriculum for the materials management staff on best practices in stock management and procurement.

Update computer hardware

One of our goals over the next four years is to implement an electronic medical records system. This year we are working to update laptops, expand internet connectivity, and replace an out-of-date server.

Strategic Goal: Ensure that all patients presenting to the hospital have access to quality emergency services from triage and stabilization to diagnosis and treatment, with particular emphasis on effective trauma management.

Improve triage system in emergency room

We would like to establish a more effective triage system and better organize and stock our emergency room. This will enable us to treat trauma patients, stroke patients, and others with severe health problems as soon as possible with the best equipment available.

2019 Action Plan

PROGRAMMING

Strategic Goal: Increase ability of HAS to provide quality, standardized diagnosis, care, and management of patients with chronic disease and reduce the adverse impact of existing and emerging infectious diseases (HIV, TB, Chikungunya, Zika, etc.) on the population through early identification and control, active surveillance, and rapid outbreak response.

Expand HIV/syphilis testing and treatment referral for pregnant women

We plan to build upon current HIV/syphilis testing and referral services by providing support groups where women living with HIV/AIDS can openly talk about their illness and learn from each other with HAS' new psychologist. This year, the goal is to provide HIV/syphilis testing to 4,000 pregnant women at the hospital and all four community health centers and link women identified as HIV(+) to essential treatment and support services.

Create a hypertension prevention program

Hypertension rates are very high among adults in Haiti, contributing to a prevalence of deaths from stroke, renal failure, and heart failure. We are developing a program to address the issue. We will train our

community health workers to raise awareness about hypertension and encourage people to get screened. Screenings will occur at the community health centers, mobile clinics, and community events, with referrals to the hospital if needed. Throughout the program, we will do continuous monitoring and evaluation, follow-up visits, and education.

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Family planning campaigns

In 2019, HAS will provide 4 intensive, week-long family planning campaigns to increase uptake of long-acting reversible contraceptives (LARCs) and to disseminate information on the health and economic benefits they will foster. These campaigns will include community mobilization activities, door-to-door visits, and 20 "fixed" mobile clinic sites to provide education and counseling. They will build on training HAS clinical staff in theory and practical exercises to increase knowledge of family planning.



Hôpital Albert Schweitzer Haiti (HAS) is a 131-bed hospital located in central Haiti, that provides integrated hospital and community-based healthcare services. Established in 1956, HAS is the only full-service hospital serving the more than 350,000 people in the region, through its main campus, four community health clinics, 70-80 mobile clinics, and 225 health posts per month.

To support HAS, visit www.hashaiti.org or send a check made payable to HAS to:

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